

UK newspapers' representations of the 2009–10 outbreak of swine flu: one health scare not over-hyped by the media?

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Accepted 28 October 2010

ABSTRACT

Background A/H1N1, more commonly referred to as swine flu, emerged in Mexico in spring 2009. It rapidly spread across the world and was classed as a global pandemic on 11 June 2009.

Objective To analyse UK newsprint coverage of the swine flu pandemic.

Methods Content analysis of 2374 newsprint articles published in eight UK national newspapers between 1 March 2009 and 28 February 2010.

Results Newsprint coverage of the swine flu epidemic was immense. The threat from swine flu was portrayed as greatest in the spring and summer of 2009 when scientific uncertainties about the impact on the UK and global population were at their height and when swine flu cases in the UK first peaked. Thereafter the number of news articles waned, failing to mirror the October peak in flu cases as the virus failed to be as virulent as first feared. Content analysis found little evidence of the media 'over-hyping' the swine flu pandemic.

Conclusions The news media's role as a disseminator of scientific information is particularly important in areas of risk perception. Despite a succession of health scares in recent years in which the media has been accused of exaggerating the risks and contributing to public misunderstandings of the issues, this analysis suggests that the UK newsprint reporting of swine flu in the 2009–10 outbreak was largely measured. The news media's role as disseminators of factual health information on swine flu is to be welcomed, particularly in relation to their handling and responsible reporting on scientific uncertainty.

INTRODUCTION

A/H1N1, more commonly referred to as swine flu, emerged in Mexico in spring 2009¹ and quickly spread across the world through international air travel,² infecting hundreds of thousands of people. On 27 April the first cases were confirmed in the UK. Following the approach set out in the UK Department of Health's *National framework for responding to an influenza pandemic*,³ enhanced surveillance of cases and their contacts was instituted to minimise the spread of swine flu. Despite this, by May there were increased outbreaks across the UK and around the world, and on 11 June 2009 the WHO revised the alert to phase 6, thus declaring a global influenza pandemic, the first in over four decades.⁴

As the pandemic status of the outbreak was declared, media attention was immense, with front

page headlines, constant news updates and top story status as scientists and the media tried to understand the potential threat posed by the virus. During the summer of 2009, predictions from scientists and the then chief medical officer for England, Professor Sir Liam Donaldson, suggested that, as a 'worst case' scenario, 30% of the UK population could be infected by the A/H1N1 virus, with 65 000 killed. The 'best case' scenario was given as 5% of the population contracting the virus, resulting in 3100 deaths.⁵ Vaccine manufacturers were urgently developing a vaccine in preparation for the worst case and the government secured large quantities to immunise the British population. The strategy was to target the vaccination programme at those at greatest risk from A/H1N1, including people with underlying chronic health problems, pregnant women and young children, with a plan to roll it out later to the remaining population.

By the spring of 2010 mortality data demonstrated that swine flu had been less lethal than feared and case death rates compared favourably with previous influenza pandemics,⁶ accounting for less than 500 deaths in the UK.⁷ The large disparity between predicted and actual rates became apparent and rendered a mass vaccination programme unnecessary, leaving the government with millions of doses of surplus vaccines (<http://news.bbc.co.uk/1/hi/8448080.stm>). This lead commentators to speculate whether we were 'now entering the recrimination phase searching for scapegoats...'⁸ and to question the role that the WHO, pharmaceutical companies, scientists, the government and the media had played in 'over-hyping the pandemic'.^{7 9 10}

News stories are often constructed to take one perspective or another, to define which issues are viewed as important.¹¹ These perspectives or 'frames' influence what is included or excluded from stories and can misrepresent the scientific evidence, as was well demonstrated during the measles, mumps and rubella vaccine (MMR) controversy.¹² They can be influential in how people recall and interpret debates about emerging risks¹³ and health behaviours.¹⁴ News coverage of the swine flu pandemic is likely to have influenced public perception and understanding as the media are a key source for health related information.¹⁵ The priorities and decisions of policy-makers may also be influenced and altered, at least partly as a result of news representations.¹⁶

Here we present an analysis of UK newsprint coverage of the swine flu pandemic from March 2009, just before it first emerged in Mexico, to



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February 2010, some time after it had lost its top news story status, and after the danger of a large peak of virulent cases during the winter flu season seemed to have passed. Before commencing this research we were involved in conducting research examining UK public perceptions of the swine flu pandemic.¹⁷ This focus group study suggested that there was a sense among some people that the swine flu pandemic had been exaggerated by the media, leading us to hypothesise that the media had over-hyped the pandemic. To our knowledge this is the first in-depth examination of the UK newspapers' framing of the threat from the 2009–10 swine flu pandemic.

METHODS

Newspaper article selection

We selected eight UK newspapers with high circulation figures and a range of readership profiles (www.abc.org.uk, www.nrs.co.uk) for this study. Our sample consisted of three 'serious' papers (*Guardian*, *The Independent* & *Independent on Sunday*, *The Daily Telegraph* & *Sunday Telegraph*), two 'middle-market tabloid' papers (*The Daily Mail* & *Mail on Sunday*, *The Express* & *Sunday Express*) and three 'tabloids' (*The Sun*, *The News of the World*, *The Mirror* & *Sunday Mirror*). This typology has been used in other analyses of print media discourses to select a broad sample of newspapers with various readership profiles and political orientations.^{18 19}

Our search period was from 1 March 2009 to 28 February 2010. We selected this timeframe to encompass a one year period from the initial emergence of A/H1N1 in Mexico¹ to the period when swine flu was no longer a top news story status. Relevant articles from the eight target publications were identified using the electronic database *LexisNexis*, adopting the search terms 'swine flu' or 'H1N1' in 'All Text'. This search identified a total of 5647 articles. All 5647 articles were exported into Word files. Each article was printed and scrutinised by one researcher out of a team of six to establish whether it met two inclusion criteria. The first criterion was that A/H1N1 was the primary focus of article, given the very large number of articles initially identified. This was defined as A/H1N1 being the primary topic of more than 50% of the article. The second criterion was that the article was published in the News, Comment, Feature, Business, City, Sport, Travel or Home section of the newspapers. Hence, all letters on swine flu or mentions of it in TV guides were excluded. Using these criteria, 3273 articles were classed as ineligible, leaving 2374 eligible articles for detailed coding and analysis.

Coding

To develop a coding frame, a random selection of 100 articles were read through to identify the key discourses around A/H1N1. These discourses became thematic categories in an initial coding frame. Using the principles of grounded theory, further batches of 20 articles were read and coded until no new categories emerged from the newspaper articles. At this point we assessed that we had reached 'saturation' and had identified all the relevant thematic categories.²⁰ The coding of the articles was carried out over a five-week period by five coders who worked together in close collaboration with the first author, checking and validating each others' coding. The coding framework recorded the publication, date, page, word count, newspaper section, and whether there was any reference to 44 thematic categories. The tone of the headline was also rated, because headlines are used to anchor and encapsulate what the journalist/editor defines as the most newsworthy aspect of the story and its main trajectory.²¹ Headlines, and the overall tone of the article, were separately rated as 'alarmist', 'reassuring' or

'neither': 'alarmist' headlines were those that were judged as potentially able to cause the reader anxiety; 'reassuring' headlines were judged to be potentially able to allay the reader's fears. The remaining headlines tended to be factual and use bland language. To test the inter-rater reliability of all aspects of coding, just over 10% (n=250) of the 2374 articles were double coded by SH independently of the coders. Using Cohen's κ coefficient we found an inter-rater agreement of $\kappa=0.62$. This corresponds to a substantial level of agreement.

Analysis

Newspaper articles were analysed for manifest content.²² Manifest content refers to what is explicitly stated and draws on the objective and replicable qualities of quantitative methods. In order to systematically quantify the manifest content, every article was read line by line and coded to indicate whether or not each of the 44 thematic categories in the coding frame was mentioned and to rate its general tone. All data were entered into SPSS V.14. Using descriptive statistics we examine the trends in reporting of A/H1N1 over the 12 month period, formally testing (using χ^2 tests) whether the portrayal of A/H1N1 was differently presented in each of the quarterly periods between 1 March 2009 and 29 February 2010. The 1st quarter (pre-pandemic: 1 March to 31 May 2009) covered the advent of the outbreak; the 2nd quarter (1 June to 31 August) covered the period in which the global pandemic status was announced and the summer peak in UK swine flu cases; the 3rd quarter (1 September to 30 Nov) covered the period in which the autumn wave in swine flu cases occurred; and the 4th quarter (1 December to 28 February 2010) covered the time when this outbreak of swine flu cases diminished in the UK.

RESULTS

Trend in reporting

Figure 1 plots the number of articles on A/H1N1 and the estimated number of cases of swine flu in the UK by month. Most of the articles (45.6%, n=1082) were published in the 2nd quarter which included the first peak in UK cases. More than one in four articles (27.0%, n=633) appeared in the 1st quarter as concerns about a potentially devastating pandemic grew and the number of reported cases began to grow worldwide. Interest in swine flu declined in the 3rd quarter (21.4%, n=509), despite a second peak in cases in the UK as the 'normal' flu season came around. By the 4th quarter the story had effectively died; only 150 articles (6.3% of total for the year) appeared across the eight newspapers over these 3 months.

Another sign of declining interest or newsworthiness of swine flu in the latter two quarters was a decline in the mean word count of articles: 398.76, 335.87, 241.68 and 209.89 in the four consecutive quarters. However, the standard deviations for each of these means was high (367.61, 289.65, 193.86 and 335.82, respectively), indicating considerable variation in article length throughout. Articles on swine flu had a modest presence on the front pages in the first two quarters (7.9% and 4.6% of articles were front page news in the 1st and 2nd quarters respectively) but were seldom a front page story by the latter two quarters (2.1% and 0.8% of articles in the 3rd and 4th quarters, respectively) (see table 1). As expected, articles in the 'serious' and 'middle-market' newspapers were longer (mean=477.26 and 408.39 words, respectively) than in the 'tabloid' newspapers (208.49) ($F=222.28$, $p<0.0001$). However, more articles appeared in the tabloids (1159, 48.8% of sample) than in the 'serious' (n=646, 27.2%) and middle market (n=569, 24.0%) newspapers.

Figure 1 UK newspaper coverage and swine flu cases from March 2009 to February 2010.

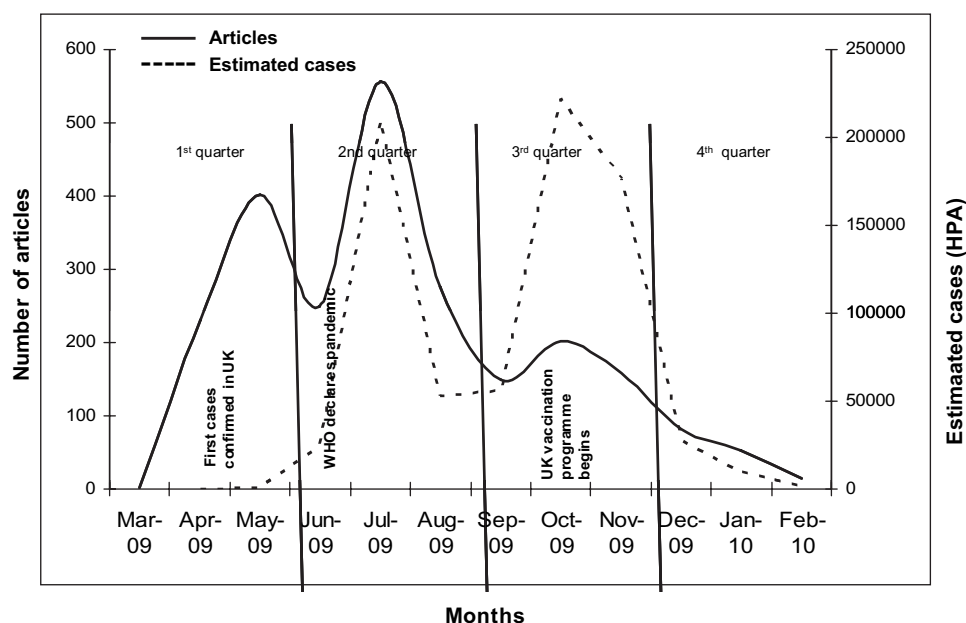


Table 1 presents the percentage of articles covering a selection of the issues coded for by quarter; any issues not included here were only mentioned in a small minority of articles over each quarter. The headlines of the large majority of articles were rated as neither alarmist nor reassuring (82.9%, 84.4%, 81.1% and 74.0% for each of the four quarters). Fewer headlines were reassuring in the 2nd quarter, when anxieties about the future potential of the epidemic were at their peak (2.4% of articles), than in the 1st and 3rd quarters (4.4% and 5.3%, respectively), and particularly the last quarter (9.3%) ($p=0.001$). A broadly similar pattern was reflected in the ratings of the overall tone of the articles; again the vast majority (88.5%, 88.6%, 86.0% and 76.7%) were neither alarmist nor reassuring in tone overall. There was a modest increase in the proportion of articles adopting a reassuring tone overall as the year wore on (2.8%, 3.2%, 4.7% and 8.0%), but there was also a slight increase in the proportion of articles adopting an alarmist tone overall (8.7%, 8.1%, 9.9% and 15.3%) ($p=0.002$).

Reporting key issues by quarter

1st quarter

In the 1st quarter swine flu swiftly spread around the world, leading to fears of becoming the first pandemic of the 21st century. Almost one in five newsprint articles compared the outbreak with past pandemics (18.5%) and 40.4% of articles reported the numbers of cases of swine flu in the UK. Twenty-eight per cent of articles reported the number of deaths and a quarter (25.6%) reported the number of cases worldwide. As the virus spread rapidly, one in five articles reported on modes of transmission (21%) and measures to contain the spread of swine flu, including school closures (22.7%), travel restrictions (10%), wearing facial masks (18.6%) and improving personal hygiene (11.4%). Swine flu news stories during the pre-pandemic period unsurprisingly made front page news with headlines such as: 'Hundreds will be ill in weeks and a swine flu pandemic could strike 40% of us' (*Daily Mail*, 29 April 2009) and 'Killer swine flu: UK on alert; BA crew member tested for virus after Mexico flight' (*Sunday Times*, 26 April 2009).

2nd quarter

During the 2nd quarter, when swine flu was declared a pandemic (WHO, 11 June 2009),⁴ newsprint reporting was at its highest

(45.6%, $n=1082$), mirroring the first peak in UK cases (see figure 1). There was a lesser focus on the number of cases of swine flu elsewhere (mentioned in just 8% of articles during this quarter) and a greater focus on UK cases (38.1%) and deaths (26.3%). Although articles sometimes mentioned that swine flu symptoms are usually mild (17.3%), the first deaths in the UK during this period may account for the greater reporting of the potentially fatal nature of swine flu (featuring in 24.5% of articles in this quarter).

3rd quarter

In the 3rd quarter a predicted surge in the UK was reported in more than one in ten newspaper articles (12.6%), and in October the UK experienced its second peak of swine flu cases. However, the declining newsworthiness of swine flu meant that there was only a modest increase in the number of swine flu articles which failed to mirror the October peak in UK cases (see figure 1). The key issues reported during this quarter were UK deaths (reported in 35.4% of articles in this quarter), the number of UK cases (30.5%) and the identification of factors which increased the risk of contracting the disease or suffering from a more severe form of the disease. People with underlying health problems (mentioned in 32% of articles in this quarter), pregnant women (18.3%) and children (13.3%) were identified as being at heightened risk.

4th quarter

By the 4th quarter the number of UK swine flu cases had diminished. As it was clear that the course of the pandemic had fallen well below the 'best case', let alone 'worst case' predictions made by the chief medical officer (Liam Donaldson) of between 3100 and 65 000 deaths.⁵ In the last quarter the (relatively low) number of deaths was mentioned in 39.3% of articles, and the fact that swine flu had not been as bad as first predicted was mentioned in almost a fifth of articles (18.7%). However, the issue of blame towards the government or public health academics for exaggerating the risk to the public of the pandemic was seldom mentioned in articles (see table 1).

Other issues

Other issues that attracted relatively little newsprint coverage throughout the reporting of the pandemic included the

Table 1 Key aspects of UK newspaper reporting of swine flu (SF) by quarter of publication

Coverage in UK newspapers	Overall		Q1		Q2		Q3		Q4		p Value
	n	%	n	%	n	%	n	%	n	%	
N articles (row %)	2374	100	634	26.7	1082	45.6	509	21.4	149	6.3	
Genre of newspaper											
Serious	646	27.2	251	39.6	274	25.3	96	18.9	25	16.8	
Middle market	569	24.0	122	19.2	286	26.4	116	22.8	45	30.2	
Tabloid	1159	48.8	261	41.2	522	48.2	297	58.3	79	53.0	p<0.0001
Item on front page	103	4.7	47	7.9	45	4.6	10	2.1	1	0.8	
Rating of headline											
Alarmist	317	13.4	80	12.6	143	13.2	69	13.6	25	16.7	
Reassuring	95	4.0	28	4.4	26	2.4	27	5.3	14	9.3	
Neither	1962	82.6	525	82.9	319	84.4	413	81.1	111	74.0	p=0.001
Key issues reported											
Epidemiology of SF											
No. UK deaths	529	22.3	5	0.8	285	26.3	180	35.4	59	39.3	p<0.0001
No. UK cases	857	36.1	256	40.4	412	38.1	155	30.5	34	22.7	p<0.0001
Predicted epidemic in UK	222	9.4	25	3.9	127	11.7	64	12.6	6	4.0	p<0.0001
No. deaths worldwide	299	12.6	177	28.0	96	8.9	15	2.9	11	7.3	p<0.0001
No. cases worldwide	258	10.9	162	25.6	87	8.0	5	1.0	4	2.7	p=0.03
Comparison with past flu outbreaks	212	8.9	117	18.5	78	7.2	8	1.6	9	6.0	p<0.0001
SF not as bad as predicted	59	2.5	6	0.9	6	0.6	19	3.7	28	18.7	p<0.0001
Groups at higher risk											
Pregnant women	227	9.6	1	0.2	116	10.7	93	18.3	17	11.3	p<0.0001
People with health problems	443	18.7	16	2.5	225	20.8	163	32.0	39	26.0	p<0.0001
Children	189	8.0	14	2.2	110	10.2	45	8.8	20	13.3	p<0.0001
Nature of disease											
Symptoms usually mild	315	13.3	66	10.4	187	17.3	49	9.6	13	8.7	p<0.0001
Can cause death	555	23.4	143	22.6	265	24.5	120	23.6	27	18.0	p=0.33
Tamiflu helps symptoms	257	10.8	106	16.7	130	12.0	19	3.7	2	1.3	p<0.0001
Infection control											
Modes of transmission	254	10.7	133	21.0	73	6.7	40	7.9	8	5.3	p<0.0001
School closures	275	11.6	144	22.7	111	10.3	20	3.9	0	0	p<0.0001
Travel restrictions	124	5.2	63	10.0	57	5.3	3	0.6	1	0.7	p<0.0001
Facial masks	160	6.7	118	18.6	36	3.3	5	1.0	1	0.7	p<0.0001
Personal hygiene	244	10.3	72	11.4	131	12.1	39	7.7	2	1.3	p<0.0001
Vaccine development	199	8.4	60	9.5	95	8.8	43	8.4	1	0.7	p=0.005
Vaccine safety	27	1.1	0	0	7	0.6	14	2.8	6	4.0	p<0.0001
Other											
Blames government	28	1.2	8	1.3	8	0.7	3	0.6	9	6.0	p<0.0001
Blames public health /academics for over-hyping	25	1.1	8	1.3	4	0.4	5	1.0	8	5.3	p<0.0001

Note that all percentages are column % except in first row of table.

Q1: 1 March 2009 to 31 May 2009.

Q2: 1 June 2009 to 31 August 2009.

Q3: 1 September 2009 to 30 November 2009.

Q4: 1 December 2009 to 28 February 2010.

development of a vaccine (which retained a relatively steady presence in stories over the first three quarters, being mentioned in just 8.4%, 9.5% 8.8% of articles, but just a single article in the 4th quarter once the second UK peak of cases had shown an early decline). Very few articles (n=27 in total) discussed potential side effects of a vaccine, stated that the vaccine was 'safe' (27 articles), or stated that the vaccine had been adequately (10 articles) or inadequately (20 articles) tested; none of these articles appeared in the 1st quarter. Similarly, it was only during the last two quarters that a very small number of articles discussed whether the vaccine was safe for pregnant women (n=11) or for people with particular allergies (n=4). There was little discussion about the potential profits that the drug companies might gain from the vaccine (79 articles) or recriminations towards the drug companies (n=14). There were other notable contrasts with past reporting of other public health issues; for example, surprisingly few articles included alarming personal stories about people who had contracted swine flu (292

articles in total), and only 24 articles included reassuring personal stories.

DISCUSSION

Swine flu was the first influenza pandemic of the 21st century⁴ and attracted huge media attention. This meant that it was not possible for this study to examine media coverage of a range of media sources such as television, internet and radio. However, there is no reason to suppose that the media coverage in these sources would differ substantively since media stories tend to be recycled. Initially in spring 2009 when the novel virus first emerged in Mexico and began to rapidly spread around the world, newspaper reports portrayed a picture of a highly infectious virus. During this pre-pandemic period there were daily accounts of its transmission, with reports of rising numbers of cases and deaths from countries across the world. In late April the first cases in the UK were confirmed. While newspaper

What is already known on this subject

- ▶ Newsprint coverage of public health issues, such as the outbreak of bovine spongiform encephalitis or the controversy over the measles, mumps and rubella (MMR) vaccine, has been an important source of public understanding of disease outbreaks and other public health issues.
- ▶ Often the media has been accused of exaggerating risks, and contributing to public worry and misunderstanding of public health research evidence, and a decrease in the trust in scientific evidence.

reports continued to focus on its transmission, mentioning the rising number of cases and deaths both within the UK and beyond, uncertainties about the threat of this new virus began to feature in this early reporting. In trying to make sense of swine flu, print journalists commonly drew on the outcomes of previous pandemics, including the 1918–19 Spanish flu outbreak which was estimated to have killed 40 million people, the 1957 Asian flu outbreak and the 1958 Hong Kong flu outbreak (both estimated to have been responsible for 1 million deaths each²³) and the more recent experience of SARS (severe acute respiratory syndrome). One certainty in newspaper reports was that the virus was readily transmittable, and slowing and preventing its transmission were key features of newspaper reporting during this period. In the spring of 2009 newsprint articles mentioned strategic decisions such as closing schools with infected pupils and restricting travel, and reported on the major communication campaign launched by the government in spring 2009 to urge members of the public to play their role in reducing its transmission through the adoption of personal hygiene measures. Early indications from a cross-sectional telephone survey of the British public to assess whether perceptions of the swine flu outbreak predicted changes in behaviour suggested that over a third of people (37.8%) reported adopting some recommended behaviour change, but those who believed that the outbreak had been exaggerated were less likely to adopt recommended behaviours.²⁴

Newspaper reporting peaked during the summer of 2009, mirroring the UK's first peak in cases. During this period there was less focus on the swine flu rates across the world and a shift to reporting UK cases and deaths. Uncertainties about the threat from the novel virus remained a feature of this reporting, with some reports mentioning that swine flu symptoms were usually mild while others informed the public that swine flu could have serious health consequences. As increasing numbers of people contracted swine flu, newspaper reports announced the first UK deaths, with headlines reporting: 'Swine flu claims its second Scots victim' (*Express*, 29 June 2009) and 'Woman who had just

What this study adds

- ▶ This is the first in-depth examination of the content and 'framing' of the 2009–10 swine flu pandemic in UK newspapers.
- ▶ On the whole, news coverage reflected genuine scientific uncertainties about the future course of the pandemic; there is little evidence of the newsprint media distorting the risks of swine flu.

given birth killed by swine flu' (*Guardian*, 18 July 2009). Over the summer there was some newspaper attention to the development of a vaccine, and uncertainty about swine flu's severity still featured in news reports.

Despite predictions, the second peak in cases in the UK as the 'normal' flu season came around failed to exceed the first peak, and as many cases also proved to be mild, swine flu was no longer front page news. Its perceived threat may have reduced as many people experienced swine flu for themselves with few adverse consequences, and the drop-off in reporting may itself have acted to reassure people. However, during this period newspaper reports continued to mention UK deaths, and articles gave greater attention to identifying those at most risk. This coincided with the introduction of the swine flu vaccination programme targeting those at highest risk. However, throughout the period there was little attention paid to vaccine development or vaccine safety, suggesting again that the concerns about vaccine safety which were so prominent in the MMR controversy¹² have not been projected forward onto reporting of newer vaccines.

From December onwards the swine flu pandemic diminished substantially as a newspaper story. The early 'worst case' predictions of large numbers in the general population being infected and dying from swine flu had failed to materialise,^{5 7} leading to some accusations of 'over-hyping the pandemic'.^{9 10} The fact that swine flu was not as bad as predicted is in part due to the fact that swine flu arrived in the UK towards the summer months and peaked in July when schools were closed, thus interrupting an important route of transmission. Accusations of the 'over-hyping' of stories in the media are not uncommon and result from a growing concern about journalists sensationalising health stories and overstating health risks to the public.^{25 26} Our analysis suggests that this was seldom a feature of newspaper coverage of swine flu. The overall tone of the vast majority of newspaper articles was neutral (86.2%), a finding consistent with Duncan's media analysis conducted in the first few days of the pandemic, showing that 94% of 3979 media articles collected from 31 European countries were neutral, relaying factual information (70%).²⁷ In Britain there has been a succession of health scares over the last two decades or so which have raised public anxieties about who to trust to offer unbiased, accurate advice.²⁸ Analysis of newspaper coverage of health risks shows that news stories tend to be heavily skewed towards dramatic health stories, such as bovine spongiform encephalitis (BSE), rather than ongoing health issues that statistically have a greater impact on health, such as smoking or obesity.¹⁶

In conclusion, swine flu attracted immense newspaper coverage in spring 2009 when the novel virus first emerged and spread around the world. Newsprint coverage of public health issues, such as the outbreak of BSE or the controversy over the MMR vaccine, has been an important vehicle in disseminating scientific information and in shaping the public's understanding of public health issues. The news media's role as a disseminator of scientific information is particularly important in areas of risk perception, but often the media has been accused of exaggerating risks, and contributing to public worry.¹³ Over the past two decades there has been a succession of health scares in which the media has been accused of exaggerating the risks, raising public anxieties and contributing to greater public misunderstandings of the issues.²⁹ This in-depth examination of the content and 'framing' of the 2009–10 swine flu pandemic in UK newspapers provides little evidence of the newsprint media distorting the risks of swine flu. On the whole, coverage reflected genuine scientific uncertainties about the future course of the

pandemic, and differed from earlier reporting of other public health issues which, in seeking to offer 'balance' in reporting, inappropriately presented two apparently equally well evidenced 'sides' to the issues and drew heavily on personal stories to heighten certain risks.¹² The disparity between public perception that the UK media over-hyped the risks associated with the swine flu pandemic,¹⁷ and this analysis of UK newspapers suggests that the public may have sensed it was over-hyped due to the level of media coverage rather than due to alarmist, unbalanced news reporting. Thus in the case of the swine flu pandemic the news media's role as disseminators of factual health information on swine flu is to be welcomed, particularly in relation to their handling and responsible reporting on scientific uncertainty.

Acknowledgements We thank Geoff Der for help with statistical analysis and Candida Fenton for searching and exporting the news article from LexisNexis databank. We also wish to thank the following for coding the newspaper articles: Gillian Fergie, Helen Bush, Lorna Hudson, Johann Roden, Tasnim Akhtar and Eric Chen Zhong.

Funding This study was funded by the Medical Research Council (U.1300.00.008.00002.01).

Competing interests None declared.

Contributors SH had the original ideas for the study and developed the study design with KH. SH carried out the analysis and wrote the first draft of the paper. KH contributed to further drafts of the paper and to further analysis.

Provenance and peer review Not commissioned; externally peer reviewed.

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