THEORY AND METHODS

Systematic reviews of health effects of social interventions: 2. Best available evidence: how low should you go?

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Study objective: There is little guidance on how to select the best available evidence of health effects of social interventions. The aim of this paper was to assess the implications of setting particular inclusion criteria for evidence synthesis.

Design: Analysis of all relevant studies for one systematic review, followed by sensitivity analysis of the effects of selecting studies based on a two dimensional hierarchy of study design and study population.

Setting: Case study of a systematic review of the effectiveness of interventions in promoting a population shift from using cars towards walking and cycling.

Main results: The distribution of available evidence was skewed. Population level interventions were less likely than individual level interventions to have been studied using the most rigorous study designs; nearly all of the population level evidence would have been missed if only randomised controlled trials had been included. Examining the studies that were excluded did not change the overall conclusions about effectiveness, but did identify additional categories of intervention such as health walks and parking charges that merit further research, and provided evidence to challenge assumptions about the actual effects of progressive urban transport policies.

Conclusions: Unthinking adherence to a hierarchy of study design as a means of selecting studies may reduce the value of evidence synthesis and reinforce an “inverse evidence law” whereby the least is known about the effects of interventions most likely to influence whole populations. Producing generalisable estimates of effect sizes is only one possible objective of evidence synthesis. Mapping the available evidence and uncertainty about effects may also be important.

Despite increasing calls for systematic reviews of health effects of social interventions, there is little methodological research or even guidance on how such reviews should be done. We have lifted the lid on the “private life” of the input side of one such systematic review to expose some of our methodological processes and decisions to critical analysis. In a companion paper, we set the scene and examined one phase of the review, the search for evidence. In this paper, we examine another phase of the review: the selection of evidence for inclusion. We investigate the effect of varying our inclusion criteria on the findings and overall value of the review.

SELECTING EVIDENCE FOR INCLUSION

Researchers designing systematic reviews of intervention studies are advised to specify their research questions in terms of four facets: the intervention, the population receiving the intervention, the outcome of interest, and the study designs deemed worthy of inclusion. This approach is undoubtedly helpful for structuring research questions and protocols, but we aimed to synthesise population level evidence in a cross disciplinary field where comparatively little empirical intervention research has been done. A broad understanding of population health and its wider determinants implied a need to frame our primary research question rather differently. We were not asking, for example, “What is the evidence that traffic calming leads to a change in travel behaviour?”, but rather “What interventions, of any kind, lead to such a change?” In other words, we focused on the outcome of interest and were open to the possibility that any kind of intervention might contribute towards achieving it. This is an example of addressing a “broad” review question—acknowledged as a valid, but often difficult, type of review to carry out. Broad questions are also often appropriate in other types of evidence synthesis, such as that used in health impact assessment.

Many published systematic reviews have only considered evidence from randomised controlled trials (RCTs). The motivation is to minimise bias, but the Cochrane handbook recognises that this can compromise the relevance of a review, and asks (but does not answer) the question “How far is it possible to achieve a higher level of relevance by including evidence other than that derived from RCTs without violating the central principle: minimising bias?” There are already precedents for varying the inclusion criteria for study design according to the nature of the available evidence. For example, although some reviews published by the Cochrane Tobacco Addiction Group are restricted to RCTs, those on community or population level interventions include other study designs including, in some cases, uncontrolled before and after studies.

It is increasingly recognised that the usual approach to selecting studies based on a “hierarchy of evidence” may rely too heavily on study design as a marker of validity or utility. This may favour interventions most amenable to certain types of study design, particularly those with a medical rather than a social focus and those that target individual people rather than populations. This type of bias has been described as “methodological imperialism” that could distort, rather than strengthen, the evidence base.

The relative lack of methodological research on how to deal with evidence from studies other than RCTs may make researchers feel vulnerable at key decision points in the process of synthesising evidence. In this paper we describe how we selected studies for inclusion. We then analyse the utility of the different types of studies identified, report a
We have reported details of our methods previously. Briefly, we can be expected to contribute to the evidence base.

We carried out full data extraction and critical appraisal on all of these relevant studies, and therefore formed an overview of the full range of study populations, interventions, and study designs available in the field as well as the range of outcome metrics used and effect sizes identified.

It became clear that both the types of study design and the nature of the study populations varied widely. Some studies had used comparatively robust methods to measure, for example, changes in vehicle flows along certain roads, but these studies could tell us nothing about the people using those vehicles or about their non-vehicular (walking) trips. Similarly, we found studies showing how the distribution of transport mode choice had changed among weekend shoppers interviewed in a city centre street, but these studies could tell us nothing about where the shoppers had come from or whether their overall travel behaviour had changed.

We also found particular difficulty in deciding what to do with articles—typically book chapters—about “successful” towns or cities in which trends in travel patterns were linked post hoc to a variety of interventions, often part of a complex integrated urban policy that included land use planning, public transport improvements, widespread traffic restraint, cycle routes, pedestrianisation, and related measures. These articles did not seem to report the results of specific studies of specific interventions as such, so we characterised them as “case studies” in which authors had reported trends of interest to us, but had not presented data in a way that enabled us to assess the strength of the causal assertions being made.

These findings led us to devise a simple matrix, or two dimensional hierarchy, of study utility (table 1). We categorised studies not only on the study design (a marker of internal validity) but also on the study population, which we took as our primary marker of external validity—in other words, a marker of how useful the study would be for answering our question about changes in population health and health determinants. We plotted the distribution of all relevant studies in this matrix and used it to specify our final inclusion criteria. We further assessed and summarised the internal validity of included studies using 10 methodological criteria.11

When our review was complete, we also conducted a sensitivity analysis to examine what the content and findings of the review would have been if we had taken one of two extreme approaches to inclusion—either (a) by restricting the review to randomised controlled trials, or (b) by including all relevant studies. This sensitivity analysis was intended to answer two questions: were the conclusions of our review sensitive to the inclusion criteria, and could we have reached our conclusions more efficiently?

RESULTS

Two dimensional hierarchy

We examined the distribution of studies in the matrix (fig 1) and chose final thresholds for inclusion. These were, of course, still somewhat arbitrary but were based on having reviewed all available relevant studies in detail.

We first excluded studies whose design was neither prospective nor controlled (n = 29). We then excluded studies whose populations did not represent a local population or subset thereof (n = 9). This left 31 studies (represented by the dark columns in the figure). Nine of these were subsequently excluded on the grounds that they contained inadequate information about methods, results or both, leaving 22 studies finally included in the review.

Sensitivity analysis

Effect of including only RCTs

We found only three RCTs. If we had included only these studies, we would have benefited from reviewing a small set of studies that were well written and comparatively easy to appraise. These were also the only studies that contained robust data on direct health outcomes. However, we would only have been able to include evidence about two small categories of intervention: targeted behaviour change programmes for commuters, and school travel coordinators. We would not have identified any evidence about, or perhaps even the existence of, any population wide health promotion activities, “environmental” engineering or transport service developments, or financial incentives, and we would not have

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**Table 1** Two dimensional hierarchy of study utility

<table>
<thead>
<tr>
<th>Study design</th>
<th>Study population</th>
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<tbody>
<tr>
<td>Randomised controlled trial</td>
<td>Households or local residents</td>
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<tr>
<td>Controlled panel study (repeated</td>
<td>Subset of local population</td>
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<tr>
<td>measures on the same participants)</td>
<td>(drivers, commuters, or school pupils)</td>
</tr>
<tr>
<td>Controlled repeated cross sectional</td>
<td>Participants in a targeted intervention already selected from one of the groups above</td>
</tr>
<tr>
<td>study</td>
<td>Passers by or, visitors to, a study location</td>
</tr>
<tr>
<td>Controlled retrospective study</td>
<td>Patients*</td>
</tr>
<tr>
<td>Uncontrolled panel study (repeated</td>
<td>Vehicles</td>
</tr>
<tr>
<td>measures on the same participants)</td>
<td></td>
</tr>
<tr>
<td>Uncontrolled repeated cross sectional study</td>
<td>Population not clear</td>
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</tbody>
</table>

*The effectiveness of interventions given in a clinical setting was outside the scope of the review.*
identified any of the studies that indicated possible unexpected or inequitable effects of interventions.13

Evidence provided by excluded studies
We identified several types of evidence provided by studies we did exclude, which are summarised in table 2, grouped by type of intervention.

A larger taxonomy of interventions of interest
Some specific types of intervention were only represented in excluded studies: health walks, parking charges, and fuel rationing. Most of these studies indicated potential for a positive effect, albeit based on designs with important methodological weaknesses with respect to our review question. These types of intervention therefore merit more detailed consideration by researchers and policymakers.

Evidence about some interventions consistent with the stronger evidence already included in the review
We had found the strongest evidence of positive effects in the area of targeted behaviour change programmes (based on six studies of four interventions).13 Two excluded studies of targeted programmes also identified potential for positive effects, as did two excluded studies of workplace schemes involving free bikes. We also found a large number of excluded studies of engineering measures whose findings were broadly consistent with our primary finding of little evidence of positive effects, and single excluded studies of road user charging and alternative transport services that did not contradict our primary findings.

Evidence about one category of intervention that could contradict our primary findings
We excluded two studies of publicity campaigns for sustainable transport that both claimed a substantial positive effect. Neither study was reported in sufficient detail for our purposes (for example, there were no details of sampling method, response rate, survey instrument, and so on), we could not find any more detailed reports, and authors did not reply to a request for more information. It is therefore possible that evidence exists to contradict our primary finding of little evidence of effectiveness for publicity campaigns, although it seems unlikely that such evidence would be strong.

Evidence to challenge assumptions about “successful” cities
Even if it were possible to attribute the observed trends in travel patterns in “case study” cities to part or all of their multifaceted urban transport policies, a positive change (in our terms) was only actually reported in three of the 13 cities, and in two of these that positive change was only seen for trips into the city centre and not for residents’ trips overall. Where modal shifts were reported, these were more likely to be, for example, an increase in public transport at the expense of all other modes including walking and cycling.

DISCUSSION
Hierarchies of evidence for public health
We reported previously that the most robust evidence of effectiveness was concentrated around interventions targeted on motivated groups of volunteers.13 Our subsequent analysis shows that this “evidence bias” may reflect, at least partly, an “evaluative bias”: other types of intervention (especially those applied to whole populations or areas) have tended to be evaluated using less rigorous methods. For those interested in improving population health, the most useful evidence is likely to come from population level studies with designs of high internal validity—those located in the far...
<table>
<thead>
<tr>
<th>Category of intervention</th>
<th>Included studies</th>
<th>Summary of findings from included studies</th>
<th>Excluded studies</th>
<th>Primary reasons for exclusion</th>
<th>Summary of findings from excluded studies</th>
<th>Comparison with included studies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Targeted behaviour change programmes</td>
<td>One randomised trial, three controlled prospective studies of the same intervention in different settings, and two uncontrolled prospective studies</td>
<td>Modal shift in motivated subgroups (five out of six studies)</td>
<td>One uncontrolled prospective study of advising patients to take more exercise One pilot study of targeted information for households and commuters</td>
<td>Population</td>
<td>Both identified potential for modal shift</td>
<td>Consistent</td>
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<td>Information</td>
<td></td>
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<tr>
<td>Agents of change and publicity campaigns</td>
<td>One randomised controlled trial of school travel coordinators One controlled prospective and two uncontrolled prospective studies of publicity campaigns</td>
<td>Small modal shift in only one relatively weak study out of four</td>
<td>One case study of a travel management association Two studies of sustainable transport campaigns, one uncontrolled prospective and one controlled retrospective</td>
<td>Design</td>
<td>“Inability to achieve any significant shift in travel behaviour” Both suggested substantial modal shift</td>
<td>Consistent</td>
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<td></td>
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<td></td>
<td></td>
<td>Information</td>
<td></td>
<td>Contradictory, but of unknown validity</td>
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<tr>
<td>Health walls</td>
<td>No included studies</td>
<td>—</td>
<td>Two uncontrolled retrospective studies of participants</td>
<td>Design</td>
<td>About a quarter of participants claimed to have changed their travel behaviour</td>
<td>Additional category of intervention with potential for positive effect—requires further research</td>
</tr>
<tr>
<td>Cycling promotion</td>
<td>One uncontrolled prospective study (also included in the group of targeted behaviour change programmes above) Intensive targeted programme including free bike produced a modal shift</td>
<td>Two uncontrolled retrospective studies of free workplace bicycles plus local infrastructural improvements</td>
<td>One uncontrolled prospective study of promoting cycling for shopping Five studies, all either case studies reported with scant detail or based on vehicle counts</td>
<td>Design</td>
<td>Both identified the potential for modal shift</td>
<td>Consistent</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Population</td>
<td>No evidence of modal shift</td>
<td>Additional category of intervention with no evidence of positive effect</td>
</tr>
<tr>
<td>Networks of routes for cyclists and pedestrians</td>
<td>One controlled prospective study and two uncontrolled prospective studies</td>
<td>Increase in cycling mode share (only) in only one of three studies</td>
<td>Design</td>
<td>One study based on vehicle counts reported increases in cycling, but no data on walking; the others showed no evidence of modal shift</td>
<td>Population (1)</td>
<td>Consistent</td>
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<td>Population (4)</td>
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<tr>
<td>Traffic restraint</td>
<td>Three uncontrolled prospective studies: one of city centre traffic restraint, one of bypasses and one of 20 mph (30 km/h) zones</td>
<td>Small modal shift in only one of three studies</td>
<td>One uncontrolled retrospective study of neighbourhood traffic calming schemes Seven studies of a variety of urban traffic restraint schemes, either using unclear or case study designs or based on vehicle counts or shoppers</td>
<td>Design</td>
<td>Small proportions of residents claimed to have changed their travel behaviour Most showed no clear evidence of modal shift; where a modal shift was demonstrated, it was only among weekend city centre shoppers</td>
<td>Consistent overall</td>
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<td>Population (3)</td>
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<td>Information</td>
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<td>Population (4)</td>
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<td>Information</td>
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<td>Information</td>
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<tr>
<td>Road user charging</td>
<td>One uncontrolled prospective study</td>
<td>No evidence of modal shift</td>
<td>One pilot study of the effect of an in-car charging unit on commuting journeys</td>
<td>Information</td>
<td>“Another peak-period alternative for two of the sample was cycling” Identified potential for modal shift among commuters, but not among residents</td>
<td>Consistent—no clear quantification of modal shift</td>
</tr>
<tr>
<td>Parking charges</td>
<td>No included studies</td>
<td>—</td>
<td>One uncontrolled prospective study of town centre parking charges</td>
<td>Information</td>
<td></td>
<td>Additional category of intervention with potential for positive effect—requires further research</td>
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### Table 2 Continued

<table>
<thead>
<tr>
<th>Category of intervention</th>
<th>Included studies</th>
<th>Summary of findings from included studies*</th>
<th>Excluded studies</th>
<th>Primary reasons for exclusion</th>
<th>Summary of findings from excluded studies*</th>
<th>Comparison with included studies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuel rationing</td>
<td>No included studies</td>
<td>–</td>
<td>One uncontrolled retrospective study of changes to car trips after introduction of fuel rationing</td>
<td>Design</td>
<td>Identified potential for substantial modal shift</td>
<td>Additional category of intervention with potential for positive effect — requires further research</td>
</tr>
<tr>
<td>Providing alternative services</td>
<td>One uncontrolled prospective study of a new railway station</td>
<td>Modal shift in only one of three studies</td>
<td>One uncontrolled retrospective study of introducing a passenger-only commuter ferry</td>
<td>Design</td>
<td>Not designed to collect relevant outcome data</td>
<td>Consistent — no clear quantification of modal shift</td>
</tr>
<tr>
<td>Multifaceted urban transport policies</td>
<td>No included studies</td>
<td>–</td>
<td>Thirteen case studies of trends in modal share in cities where multifaceted transport policies had been enacted over a long period</td>
<td>Design</td>
<td>Three cities reported a modal shift for trips to the city centre only, but in two of these cities there was no modal shift in residents' trips overall. All other cities reported zero or negative shifts</td>
<td>Additional category of intervention with potential for positive effect — requires further research</td>
</tr>
</tbody>
</table>

*These are the reviewers’ summaries, not those of the authors of the primary studies, except where shown in inverted commas—in which case the quoted data constitute the relevant outcome data reported by the authors and do not require further summary. †Studies were excluded because the study design did not meet final inclusion criteria, because the study population did not meet the final inclusion criteria, or because they fulfilled these criteria but provided inadequate information about methods, results, or both. Some studies failed more than one criterion.

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**What does this study add?**

- **Best available evidence**
  - The Cochrane handbook acknowledges a place for systematic reviews that address broad questions, but warns of potential difficulties with synthesising data from a large set of heterogeneous studies. Identifying all relevant studies is part of what distinguishes systematic reviews from traditional narrative reviews. We developed our inclusion criteria iteratively by searching widely, fully appraising all criteria listed, and then excluding them in detail may deprive both reviewers and users of important evidence and insights.

- **Relevant population level evidence is dispersed across a wide range of types of study; mapping all of this evidence is a useful exercise in its own right and may be an important part of the process of selecting the most useful evidence for final inclusion**

- **Filtering out studies for exclusion without examining them in detail may deprive both reviewers and users of important evidence and insights.**
best available evidence.\textsuperscript{21} In a review of the effectiveness of strategies for transferring patient information, Badger \textit{et al} framed the reviewer’s task as to review and evaluate “such research as is available”. This did not mean they abandoned the need for critical appraisal; rather, they made informed judgments about the utility of different studies in the light of the whole range of studies available.\textsuperscript{22}  

**What is evidence synthesis for?** The answer to the question “How low should you go?” depends on what researchers think evidence synthesis is for and what evidence is available in a given topic area. Evidence synthesis is often undertaken with the objective of pooling results to produce generalisable estimates of effect size, preferably (in some circles) using the formal technique of meta-analysis. We found that the “best available evidence” in our topic area did not permit us to do this. Is such an objective necessary for a systematic review of intervention studies? A recent editorial highlighted disagreement between authors and peer reviewers over whether the topic of a systematic review of community-based interventions was sufficiently coherent or precise to permit generalisation, and argued that learning in public health is best promoted by the critical sharing of evidence, not by censoring suboptimal evidence.\textsuperscript{23}  

Systematic reviews may contribute to public health decision making in various ways.\textsuperscript{24} Hammersley has argued that “synthesis” may mean different things to different people, identifying one particular use of the word common among qualitative reviewers but not systematic reviewers: producing a mosaic or map in which the distinctive, complementary contributions from different studies are combined to produce a “bigger picture”.\textsuperscript{25} This meaning, which is in sharp contrast with the pooling of data from homogeneous studies in a meta-analysis, perhaps reflects more closely what our review achieved. One aspect of this “bigger picture” is the articulation of uncertainty—about the effectiveness of interventions, about the research undertaken on them, and about their potential for unexpected or inequitable effects.\textsuperscript{26} Alderson has argued that we should not be embarrassed to admit uncertainty, but should admit it so that the evidence base can then be strengthened.\textsuperscript{22} We do not, of course, suggest that reviewers should incorporate the results of less robust studies uncritically in their synthesis of evidence of effectiveness, because doing so can significantly change the resulting recommendations about what interventions are labelled “effective”.\textsuperscript{27} However, our sensitivity analysis shows that our excluded but relevant studies could make an additional valuable contribution to the larger mosaic, even though we seemed to have been justified in excluding them from the primary synthesis of evidence of effectiveness. Indeed, the preliminary mapping of all available evidence has been an explicit part of the process of some systematic reviews.\textsuperscript{28}  

**Is the systematic review a fraud?** Handbooks and protocols for systematic reviews, and the reports of their findings, can often give the impression of a linear, rational research process driven by a set of decisions made a priori. But the further a review strays from the world of the placebo-controlled drug trial, the less tenable this idea becomes. In this respect, a report of a systematic review is no different from any other scientific publication: it can give a misleading narrative of the research process.\textsuperscript{29} The evidence never speaks for itself, but is always open to interpretation, and there are elements of the review process that entail judgment and cannot be made entirely transparent or replicable.\textsuperscript{30} Designing and conducting systematic reviews of the health effects of interventions to influence the wider determinants of health is a difficult task for which a standard methodology—whether for searching, study selection, or any other part of the process—has not yet emerged. The methods we have adopted, and our decision to scrutinise them, are open to challenge. None the less, we suggest that it is preferable to reach conclusions, however tentative, that are based on the best available evidence rather than simply stating that no evidence is available.\textsuperscript{31}  

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**Competing interests:** none known.  
**Ethical approval:** not required.  

A list of references to the studies excluded from the systematic review is available on request from the first author.  

**REFERENCES**  
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