The inverse care law is only a special medical case of the general law that those most in need are least likely to receive it. Homeless people have often been regarded as being a special group of “undeserving poor” for whom only the most basic services have been provided. Accommodation comprising bunk beds was still in use into the early 1980s in Glasgow, UK (fig 1, left panel). One resident would take the top bunk (shown) and the other would enter the bottom bunk from the adjacent door to the left. Rows of such beds filled bare floored halls of common lodging houses.

A new assessment service and temporary homeless hostel in Glasgow provides spacious, modern accommodation (fig 1, right panel). Each room has a television, en suite kitchen, and bathroom. Accommodation for wheelchair users and for couples is also provided. There is no communal area because these tend to be a focus for intimidation and drug dealing. The hostel has a full time staff of healthcare professionals, housing officers, and social workers. It is anticipated that by demonstrating that homeless people deserve more care we can offer them a better future.

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D S Morrison
Homelessness Partnership, Greater Glasgow NHS Board, Dalian House, PO Box 15329, 350 St Vincent Street, Glasgow G3 8YZ, UK; david.morrison@gch.glasgow.gov.uk

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